

Service Request Form

We guarantee great customer service. We also understand that from time to time, you may need to return a product purchased from Alcohol Countermeasure Systems Corp for repair / maintenance service. To streamline that process, we provide the following form.

Customer information

Company			
Address			
Contact			
Email		Phone	

Product information

Product			
Serial number			
Type of service required	<input type="checkbox"/> Repair	<input type="checkbox"/> Calibration	<input type="checkbox"/> Maintenance
Error message displayed on the unit (if any)			
Error code and description			
Description of the problem experienced			

Return address

Please ensure that a copy of this form is sent along with the unit to:

Alcohol Countermeasure Systems Corp

60 International Boulevard
Toronto, Ontario M9W 6J2 CANADA

Attn: Service
service@acs-corp.com

Service Requestor's Name _____

Signature _____

Date _____